

Quality Policy



EMED offers its customers all over the world a wide spectrum of electrosurgical units - from small equipment used on outgoing patients to extensive electrosurgical systems. Working to develop electrosurgery, we are committed to achieving the **maximum precision in the operation** of our units, ensuring, at the same time, the **highest degree of safety** of patients and users. In order to guarantee a high quality of products, in all of our design and production processes we apply the state-of-the-art technological solutions, while the analysis of feedback sets out the main direction of the operation and development of the Company.

Our priorities include:

- maintaining customers' confidence and satisfaction,
- meeting the requirements of the Quality Management System and continuously improving the processes, products and effectiveness of the system,
- a partner-like attitude to suppliers,
- the permanent development of the design and production technology,
- the selection and systematic training of the personnel, as well as the continuous improvement of their competences,
- environmental protection and occupational safety,
- the implementation of processes in a manner ensuring compliance with the legal requirements and a high quality of products and services.

Our quality policy aims at meeting all the important **requirements of customers**. This is evidenced by the implementation, maintenance and improvement of the Quality Management System which conforms to the Standard EN ISO 13485:2016, as well as national and foreign certificates of approval and other certificates.

We ensure the necessary resources and means for the implementation of an established action strategy and **we undertake** to apply and comply with the Quality Policy, with the full commitment of the Top Management and the participation of all the employees.

This Policy is appropriately and **efficiently communicated** to all the employees of our Company. It is also systematically evaluated by the Management in order to ensure that it is up-to-date and useful.

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