

QUALITY POLICY

EMED company offers customers around the world an extensive line of electrosurgical units from small ambulatory devices to complex electrosurgical systems. Working on the systematic development of equipment and implementing new business lines in the field of electrosurgical accessories, we aim to achieve **maximum precision in the operation** of our products, while ensuring **the highest degree of patient and user safety**. In order to guarantee a high quality of products, in all of our design and production processes we apply the state-of-the-art technological solutions, while the analysis of feedback sets out the main direction of the operation and development of the Company.


Our priorities are:

- maintaining customer trust and satisfaction,
- meeting the requirements of the Quality Management System and continuous improvement of processes, products and system effectiveness,
- partnership approach to suppliers,
- constant development of design and production technology,
- selection and systematic training of personnel, as well as continuous improvement of their qualifications,
- environmental protection and work safety,
- implementation of processes in a way that ensures compliance with legal requirements and high quality of products and services.

Our quality policy aims at meeting all the important **requirements of customers**, **fulfilling the obligations** resulting **from the QMS procedures** and **procedures** resulting **from** the provisions of the **Regulation 2017/745** and **ensuring the adequacy and effectiveness of the QMS**. This is confirmed by the implementation, maintenance and improvement of the Quality Management System in accordance with the PN-EN ISO 13485:2016-04 standard, as well as domestic and foreign operating approvals and certificates.

We ensure the necessary resources and means for the implementation of an established action strategy and **we undertake** to apply and comply with the Quality Policy, with the full commitment of the Top Management and the participation of all the employees

The above Policy is properly and **effectively communicated** to all employees of our Company, as well as systematically assessed to ensure its relevance and relevance.


Tomasz Jakubik
Board member


Rafał Mazurek
Board member

