

# Quality Policy



EMED offers customers around the world an extensive line of electrosurgical units from small ambulatory devices to complex electrosurgical systems. Working on the systematic development of equipment and implementing new business lines in the field of electrosurgical accessories, we aim to achieve **maximum precision in the operation** of our products, while ensuring **the highest degree of patient and user safety**. In order to guarantee a high quality of products, in all of our design and production processes we apply the state-of-the-art technological solutions, while the analysis of feedback sets out the main direction of the operation and development of the Company.

Our priorities include:

- maintaining customers' confidence and satisfaction,
- meeting the requirements of the Quality Management System and continuously improving the processes, products and effectiveness of the system,
- a partner-like attitude to suppliers,
- the permanent development of the design and production technology,
- the selection and systematic training of the personnel, as well as the continuous improvement of their competences,
- environmental protection and occupational safety,
- the implementation of processes in a manner ensuring compliance with the legal requirements and a high quality of products and services.

Our quality policy aims at meeting all the important **requirements of customers**. This is evidenced by the implementation, maintenance and improvement of the Quality Management System which conforms to the Standard PN-EN ISO 13485:2016-04, as well as national and foreign certificates of approval and other certificates.

**We ensure** the necessary resources and means for the implementation of an established action strategy and **we undertake** to apply and comply with the Quality Policy, with the full commitment of the Top Management and the participation of all the employees.

This Policy is appropriately and **efficiently communicated** to all the employees of our Company. It is also systematically evaluated by the Management in order to ensure that it is up-to-date and useful.

Tomasz Jakubik

Board Member

Rafał Mazurek

Board Member